

Racial Profiling  
& Complaint Page

**This page will educate the public on the San Saba Police Department's Racial Profiling policy and instruct one on how to go about filing an official complaint**

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The San Saba Police Department is dedicated to the public's satisfaction with the service it provides. We strive to better ourselves and our department in order to better service the community we serve. We also want the members of our community to be aware of the policy on the racial profiling and the process to go about filing a complaint, in the event one feels that they have not been treated fairly.

**Racial Profiling Policy:**

In accordance with both Federal and State mandates, the San Saba Police Department enacted a policy on racial profiling. The policy notifies the public at large of their rights and protections against racial inequalities. San Saba Police Officers also have other required policies in regards to racial profiling in order to protect the public and the officer, also in accordance with both Federal and State Laws.

You can review a copy of this policy online. If you feel this policy has not been followed as prescribed, you are entitled to file a complaint by following the proper complaint process.

This process must be adhered to in order to assure proper assessment to one's concern or complain. In some cases, the law requires that the complaint be signed and sworn to before any disciplinary action may be taken against the member of this police department.

Anonymous complaints will generally not be accepted. The reason for this is because laws are also in place to protect members of the police department from frivolous complaints.

Please see the complaint form here or you can obtain one at the lobby of City Hall.

**COMPLAINTS**

The San Saba Police Department seeks to maintain public confidence in the ability of the department to investigate and properly adjudicate complaints against its members including racial profiling. A citizen who wishes to make a complaint against any member of the department should contact the department by phone at (325) 372-5145 or in person at 303 S. Clear Street, San Saba Texas. Any after hours concerns may be

routed through police dispatch at (325) 372-5551 for the Chief of Police. Except in extenuating circumstances, a complaint is normally not accepted more than 90 days after an incident occurs. Your complaint must be made in writing and be notarized. Your complaint will be investigated by the Chief of Police and then reviewed at which time the final disposition will be determined. You will be notified in writin of the final disposition of your complaint.

## **COMMENDATIONS**

The Police Department is also eager to learn of instances where you feel the officer performed in an exemplary manner. Commendations, like complaints, help the agency gauge overall customer satisfaction with our performance. We encourage you to call or write with your opinions no matter how they relate to the department and its employees. The San Saba Police Department is eager to serve you and your input helps us do that. Commendations can be filed in person at the San Saba City Hall or by emailing the Chief of Police at [police@centex.net](mailto:police@centex.net)